



TINGARA NETBALL CLUB

REFUND POLICY

Revised April 2024

PURPOSE

The purpose of this Policy is to ensure that Tingara Netball Club has clear information available on how refunds of fees relating to memberships are handled, and when Members may be eligible for a refund of their Tingara Netball Club Membership Fees.

APPLICABILITY

This Policy applies:

- To all Members of the Club.
- At all times where an agreement for a paid membership has been entered into with the Club by a Member.
- To any payments that the Club is, or will be, entitled to under an agreement for memberships.

This includes, but is not limited to:

- The Tingara Netball Club Membership Fees levied on participants in the Winter Competition.
- Any participation or Membership Fees levied on participants in any other non-Winter Competitions.

This Policy does not apply to any fees levied by other organisations, including Fremantle Netball Association, Netball WA, and Netball Australia.

CHANGES TO THE POLICY

This Policy may be cancelled, amended, or supplemented by the Club as and when it sees fit.

The Club will review this policy on a regular basis to ensure that it remains effective in supporting the objectives and strategic direction of the Club, and to ensure ongoing best practice governance.

THE POLICY

1. Members will be eligible for a full refund of their Tingara Netball Club Membership Fees if:
 - The Club has been unable to place the Member into a team for the applicable competition.
 - Serious injury impacting the Member's ability to participate in the current season after they have registered and prior to the first game of the Fremantle Netball Association Winter Season.
2. Members will be eligible for a 50% refund of their Tingara Netball Club Membership Fees if Tingara Netball Club grading has not commenced for the current season.
3. Members are not eligible for a refund if Tingara Netball Club grading has commenced for the current season.
4. Members may be eligible for full or partial refund of their Tingara Netball Club Membership Fees under certain circumstances (e.g. Serious injury impacting the Member's ability to participate in the season). This will be at the discretion of the Tingara Netball Club Executive Committee.

5. Any application for a refund must be made via email to the Club Registrar containing the details of the request.
6. Refunds will be processed after all registration activities are complete and the Fremantle Netball Association Winter Season has commenced.
7. Refunds of the other fee components (e.g. Fremantle Netball Association Membership) will be processed in accordance with that organisations refund policy and guidelines.